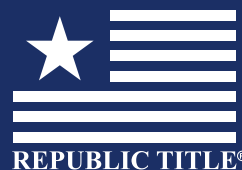# RON System Requirements

Minimum system requirements for Remote Online Notarization ("RON") transactions are listed below.

OPERATING SYSTEMS

- Windows 10 or higher.
- MacOS 11.7.4 or higher.

COMPATIBLE BROWSERS

The latest versions are required.
- Chrome

NOTE: Browsers not listed, i.e. Edge, Firefox, Internet Explorer, Safari are not compatible.

HARDWARE & DEVICES

For an optimal Remote Online Notarization experience, the following minimum requirements must be met:
- PC or MAC desktop (touchscreen recommended, but not required).
- PC or MAC laptop (touchscreen recommended, but not required).
- Microsoft Surface Pro Tablet
- Keyboard & Mouse

NOTE: Signature pads are not compatible for RON.
MAC desktops/laptops **require the Chrome** browser for RON.
Microsoft Surface Pro (using Chrome browser) is the only tablet currently compatible for RON.

CAMERA & AUDIO

Remote Online Notarization requires a web camera, microphone and speaker access to complete the RON.
NOTE: Smartphones and tablets (i.e. iPad, Kindle Fire) are not compatible for RON.

SMARTPHONE WITH CAMERA & TEXT CAPABILITY

During the Remote Online Notarization, consumers are required to validate their photo ID through a trusted third-party identity verification service. Consumers may be required to use their smartphone to download an additional iOS or Android application to capture their photo ID.

INTERNET CONNECTION & SPEED

Remote Online Notarization requires a consistent, uninterrupted high-speed internet connection for an optimal experience.