RON System Requirements

Minimum system requirements for Remote Online Notarization ("RON") transactions are listed below.





OPERATING SYSTEMS

• Up-to-date version of Windows or MacOS.



COMPATIBLE BROWSERS

The latest versions are required.

Chrome

NOTE: Browsers not listed, i.e. Edge, Firefox, Internet Explorer, Safari are not compatible.



HARDWARE & DEVICES

For an optimal Remote Online Notarization experience, the following minimum requirements must be met:

- PC or MAC desktop (touchscreen recommended, but not required).
- PC or MAC laptop (touchscreen recommended, but not required).
- Microsoft Surface Pro Tablet or Apple iPad
- Keyboard & Mouse

NOTE: Signature pads are not compatible for RON.

MAC desktops/laptops require the Chrome browser for RON.

Microsoft Surface Pro Tablet (using Chrome browser) or Apple iPad (using Chrome browser) are the only tablets currently compatible for RON.



CAMERA & AUDIO

Remote Online Notarization requires a web camera, microphone and speaker access to complete the RON. **NOTE:** Smartphones and certain tablets (i.e. iPhone, Kindle Fire) are not compatible for RON.



SMARTPHONE WITH CAMERA & TEXT CAPABILITY

During the Remote Online Notarization, consumers are required to validate their photo ID through a trusted third-party identity verification service. Consumers may be required to use their smartphone to download an additional iOS or Android application to capture their photo ID.



INTERNET CONNECTION & SPEED

Remote Online Notarization requires a consistent, uninterrupted high-speed internet connection for an optimal experience.

